

Terms and Conditions

1. Detailed description of goods and/or services

Bryandale Primary School is a business in the Education industry that delivers Primary School education. Provision is made for parents to pay for school shop purchases as well as other ad hoc items, via PayGate.

2. Booking and Cancellation policy

Receipt of payment will be processed within two business days.

Subject to availability and receipt of payment, requests will be processed within one day for tuckshop orders and two days for other orders and delivery confirmed by way of record on the Parent's Scadsys Portal.

Each child has a separate Student Account and the accounts must be credited/topped-up separately. There is no family account.

3. Restriction

The offering on this website is available to South African clients only.

4. Return and Refunds policy

The provision of goods and services by Bryandale Primary School is subject to availability. In cases of unavailability, Bryandale Primary School will refund in full, to the Student account, within 30 days.

Substitutions will be provided, in lieu of a refund, if goods are not available at the tuckshop, unless this option is specifically declined by email to the class teacher and the tuckshop, annually. (i.kwinda@bryandale.co.za)

Should a pre-order for the tuckshop have been made and the child is absent, the order must be cancelled by the parent before 08h30 via the Parent's Portal.

Credit balances in the Student Account will be refunded to parents if a child leaves the school and there are no other outstanding balances. All other outstanding balances, including inter alia, books, textbooks and Parent Accounts, will be checked prior to the refund being made.

5. Customer Privacy policy

Bryandale Primary School shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA).

The PAIA may be downloaded from: http://www.polity.org.za/attachment.php?aa_id=3569

6. Payment options accepted

Payment may be made via Visa and MasterCard. Cash or card payments may also be made directly at the school shops.

7. Card acquiring and security

Card transactions will be acquired for Bryandale Primary School via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

8. Customer details separate from card details

Customer details will be stored by Bryandale Primary School separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to www.paygate.co.za.

9. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

10. Responsibility

Bryandale Primary School takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

11. Country of domicile

This website is governed by the laws of South Africa and Bryandale Primary School chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, to be 131 Cumberland Ave, Bryanston, 2021.

12. Variation

Bryandale Primary School may, in its sole discretion, change this agreement or any part thereof at any time without notice.

13. Company information

This website is run by ScadCo Pty (Ltd) based in South Africa trading as ScadCo with registration number 2013/162210/07 and DL Struwig and M Struwig as Director.

14. Bryandale Primary School contact details

Company Physical Address:

131 Cumberland Ave, Bryanston, 2021.

Email: administration@bryandale.co.za

Telephone: 011 706 6087